

Why VNS Health Is My First Choice When I Refer Patients to Home Care

Dr. Rozo is the President and Chief Medical Officer of Queens Medical Office, a primary care and cardiology practice operating in five Queens locations. When a patient under his care needs home health services, Dr. Rozo's first choice is VNS Health Home Care—including for himself. In his own words, here's why:

1. VNS Health offers a full array of high-quality services.

VNS Health has the ability to develop plans of care to meet all of my patients' treatment needs—whether it be [nursing care](#), [rehabilitation therapy](#), social work support, or [connections to outside resources](#). They are also extremely good at quickly obtaining and adjusting needed equipment, like rollators and walkers. And for my patients who need further outpatient treatment following an episode of home care, they can identify treatment sites in the patient's neighborhood.

2. The team provides thorough, individualized care.

Once someone is admitted to VNS Health [Home Care](#), their teams are great at engaging with that patient—in most cases, in their preferred language—and making sure the patient understands what's needed to support their own recovery.

3. They also provide excellent support and follow-through.

I know this not only as a doctor but as a patient. Last year, I received home care services from them. They were tremendous. I could easily call in to find out when my physical therapist was arriving and ask questions about my case. All my information was stored in their system, so I never needed to tell my story a second time, which is a real plus.

Source

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1

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